

Competence 6

The ability to install and configure technical software packages

Candidate Name:		Date:	
Activity Number (1,2, or 3):			

Performance Criteria: all of these must be assessed over a minimum of 3 work activities

Type of Evidence: Observation (O), Work Product (P), Written (W), Questioning (Q), Not Covered (N/C) or Not Applicable (N/A)

Performance Criteria		Type of Evidence
a)	Demonstrates the ability to connect computer networks	
b)	Demonstrates proficiency in installing computer systems	
c)	Demonstrates the ability to install and configure technical software packages	
d)	Demonstrates the ability to set up and maintain directory structures	
e)	Demonstrates the ability to perform fault-finding of computer software	
f)	Demonstrates the ability to liaise with on-shore software technical support personnel regarding queries and troubleshooting	
g)	Demonstrates the ability to diagnose faults and rectify	
h)	Demonstrates knowledge of interfacing protocols and limitations	

Witness name: (If applicable in assessment plan)		Date:	
Assessor name:		Date:	