

Competence 3

The ability to coach / mentor personnel and implement effective management and communication techniques in the workplace

This meets the requirements of IMCA M/A03/B01/02

Candidate Name:		Date:	
Activity Number (1,2, or 3):			

Performance Criteria: all of these must be assessed over a minimum of 3 work activities

Type of Evidence: Observation (O), Work Product (P), Written (W), Questioning (Q), Not Covered (N/C) or Not Applicable (N/A)

Performance Criteria		Type of Evidence
a)	Establishes and maintains effective communication links with the Master and vessel departments	
b)	Establishes and maintains effective communication links with the Onshore Project Team / Manager	
c)	Ensures positive relationships are maintained with both client and company management throughout the contractual period	
d)	Ensures all significant communication that takes place between company and client personnel is recorded in line with company procedures	
e)	Demonstrates effective decision making processes for safety critical, technical and operational issues	
f)	Can recognise stress within the team and act accordingly to minimise the effects	
g)	Recognises and manages conflict within the team and is effective in dealing with it in the workplace	
h)	Monitors and evaluates activities to ensure resources are used effectively	
i)	Understands and appreciates different cultures in the workplace and appreciates how they can affect performance	
j)	Demonstrate a competent watch handover	
k)	Assessor - I have discussed the above performance criteria with the candidate and confirm that they have the underpinning knowledge to support their performance in these criteria	
l)	Candidate - write a short report (250 words max) on how you achieved these criteria over the 3 assessed work activities	

Witness name: (If applicable in assessment plan)		Date:	
Assessor name:		Date:	