

## Competence 10

**Demonstrates the ability to implement and manage Company Quality Systems in the workplace**

Candidate Name:		Date:	
Activity Number (1,2, or 3):			

**Performance Criteria:** all of these must be assessed over a minimum of 3 work activities

**Type of Evidence:** Observation (O), Work Product (P), Written (W), Questioning (Q), Not Covered (N/C) or Not Applicable (N/A)

Performance Criteria		Type of Evidence
a)	Ensures all documentation relating to QA Procedures is made available at the worksite	
b)	Appreciates the key concepts of quality and how they relate to the delivery of services and products to the Client Company	
c)	Encourages team members to improve efficiency by broadening skill levels where appropriate	
d)	Ensures methods of measuring quality are understood and made available to the Team	
e)	Appreciates the key criteria that must be met within the Company QA System in the offshore workplace; e.g. ISO 9001	
f)	Can evaluate procedures and suggest improvement that can be made to ensure the Company meets the requirements of the quality system	
g)	Encourages training, personnel development and assessment to take place at the worksite	

Witness name: (If applicable in assessment plan)		Date:	
Assessor name:		Date:	