

## Competence 10 Underpinning Knowledge Questions

Demonstrates the ability to implement and manage Company Quality Systems in the workplace

*This meets the requirements of IMCA R/01/000/04/04*

Refer to the performance criteria for this competence for guidance on the subjects for questions

Candidate Name:		Date:	
<i>N.B, The Assessor may ask the candidate for oral or written responses to questioning</i>			
<b>Underpinning Knowledge Questions</b>			<b>Satisfactory Response?</b>
1	List the contents of a typical quality manual as used by an ROV operating company		
2	Briefly explain what is meant by quality assurance and how it relates to subsea operations		
3	List three examples of how you measure quality in the workplace		
4	What do you consider to be effective motivational techniques, which you can use to ensure personnel perform to the best of their ability?		
5	How are policies and procedures reviewed at the worksite to evaluate performance and enhance quality?		
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<b>Feedback on answers received:</b>			
Witness name: <small>(If applicable in assessment plan)</small>		Date:	
Assessor name:		Date:	