

## Competence 4 Underpinning Knowledge Questions

The ability to implement effective management techniques in the workplace

*This meets the requirements of IMCA*

Refer to the performance criteria for this competence for guidance on the subjects for questions

Candidate Name:		Date:	
<i>N.B, The Assessor may ask the candidate for oral or written responses to questioning</i>			
Underpinning Knowledge Questions			Satisfactory Response?
1	What factors do you take into account when delegating activities to team members? You may use examples		
2	What attributes do you consider a candidate should possess to be an effective 'leader' in a team?		
3	What are the key steps you would follow when making a decision involving a safety critical activity? You may use examples		
4	What do you consider to be the key signs of stress displayed by individuals in the workshop team? You may use examples		
5	How do you deal with conflict in the workshop team? You may use examples		
6	Why is it important to be aware of different cultures in the workplace in order to ensure the team performs effectively?		
7			
8			
9			
10			
Feedback on answers received:			
Witness name: (If applicable in assessment plan)		Date:	
Assessor name:		Date:	