

## Competence 5 Underpinning Knowledge Questions

The ability to implement and manage company quality systems in the workplace

This meets the requirements of IMCA

Refer to the performance criteria for this competence for guidance on the subjects for questions

Candidate Name:		Date:	
<i>N.B, The Assessor may ask the candidate for oral or written responses to questioning</i>			
<b>Underpinning Knowledge Questions</b>			<b>Satisfactory Response?</b>
1	List the contents of a typical quality manual as used by a subsea contracting company		
2	Briefly explain what is meant by quality assurance and how it relates to workshop operations		
3	List three examples of how you measure quality in the workplace		
4	What do you consider to be effective motivational techniques that you can use to ensure personnel perform to the best of their ability?		
5	How are policies and procedures reviewed at the worksite to evaluate performance and enhance quality?		
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<b>Feedback on answers received:</b>			
Witness name: (If applicable in assessment plan)		Date:	
Assessor name:		Date:	